

FINFLOOR CARE COLLECTION

LAMINATE FLOORING MAINTENANCE GUIDE

Cleaning, protection and everyday care

FIN*floor*
www.finfloor.co.za

CARE THAT PROTECTS

Simple guidance for a clean,
beautiful and long-lasting floor.

2026 EDITION

EVERYDAY CARE

Keep Your Laminate Floor Looking Its Best

Laminate flooring has a durable, easy-to-clean surface. A simple routine, minimal moisture and sensible protection will help preserve its appearance and performance for years to come.

1 REMOVE GRIT

Sweep, vacuum or use a dry microfibre mop.

2 CLEAN LIGHTLY

Use a well-wrung, slightly damp microfibre cloth or mop.

3 DRY PROMPTLY

Wipe spills immediately and leave no standing moisture.

Routine Cleaning

- Remove loose dust, grit and dirt with a soft broom, vacuum cleaner fitted with a hard-floor attachment, or an absorbent microfibre cloth.
- Avoid vacuum beater bars or rotating brushes that may scratch the surface.
- For light soiling, use clean water and a well-wrung, slightly damp cloth or microfibre mop. The floor should dry quickly without visible moisture remaining.
- Do not pour or spray water or cleaning products directly onto the floor.
- Do not use floor wax or polish. These products cannot penetrate the laminate surface and may leave a slippery or difficult-to-remove residue.

**IMPORTANT
MOISTURE NOTICE**

Water-resistance performance differs between laminate ranges. Water-resistant does not mean that standing water, flooding or trapped moisture may be left on the floor. Always follow the care and warranty information supplied with your specific product.

Spills and Standing Water

- Blot spills immediately using a clean, absorbent cloth. Do not allow liquid to remain on the surface or enter the joints.
- Check concealed sources of moisture such as leaking appliances, air-conditioning units, plant containers and pet bowls.
- Flooding, plumbing leaks and trapped water beneath the floor or underlay require prompt professional attention.

PROTECTION & PREVENTION

Small Habits Make a Lasting Difference

Most avoidable damage is caused by tracked-in grit, dragged furniture, unsuitable chair castors, excess moisture or prolonged direct sunlight.

ENTRANCE MATS

Place suitable dirt-trapping mats at entrances to reduce grit, sand and stones. Keep mats clean and dry.

FELT PROTECTORS

Fit clean felt pads or suitable caps beneath furniture legs and inspect them regularly for embedded grit.

CHAIRS & CASTORS

Use soft-wheeled castors. Where nylon castors are used, protect the floor with a suitable chair mat.

MOVING FURNITURE

Lift heavy furniture and appliances. Never drag sharp or heavy objects across the laminate surface.

DIRECT SUNLIGHT

Use UV-filtering window treatments, sheer curtains or blinds where the floor is exposed to strong direct sunlight.

RENOVATION WORK

Protect the floor from tools, paint, dust and impact damage during building, decorating or renovation work.

Underfloor Heating

- Before using an underfloor heating system, confirm compatibility and operating requirements with your authorised FINfloor distributor and the product-specific installation instructions.
- Do not use under-carpet heaters beneath laminate flooring panels.
- Avoid sudden or excessive temperature changes, which may cause movement or gaps between planks.

MARKS & STAINS

Act Quickly and Clean Gently

Remove marks as soon as possible. Always start with the mildest method, use very little moisture and never use an abrasive pad or sharp tool.

TYPE OF MARK	RECOMMENDED ACTION
Dust, grit and loose dirt	Sweep, vacuum with a hard-floor attachment, or remove with a dry microfibre mop.
Light everyday soiling	Wipe with a clean, well-wrung, slightly damp cloth using water only, then dry the area.
Food and drink spills	Blot immediately. Wipe with a slightly damp cloth and dry promptly, paying attention to plank joints.
Grease, tar, mud or shoe marks	Spot-clean using a FINfloor-approved laminate cleaning agent. Apply to the cloth, not directly to the floor.
Nail polish or stubborn cosmetic marks	Consult your authorised distributor before treatment. Use only a method approved for your specific laminate range and test in an inconspicuous area first.

DO	AVOID
Wipe up spills immediately. Use minimal moisture. Use soft cleaning tools. Lift heavy furniture. Follow product-specific instructions.	Standing water or flooding. Steam cleaners. Wax or polish. Abrasive pads or powders. Industrial solvents or harsh chemicals. Dragging heavy or sharp objects.

Cleaning Products

For routine care, clean water and a well-wrung microfibre cloth are normally sufficient. Do not use wax, polish, oily cleaners, scouring products or industrial solvents. Where a specialist product is required, use only a laminate-compatible cleaner recommended by FINfloor or your authorised distributor and follow its instructions exactly.

WARRANTY-AWARE CARE

Protect the Floor - and Your Warranty

Correct maintenance supports the long-term performance of your laminate floor. Damage resulting from misuse, excess moisture, unsuitable cleaning methods or incorrect use may not be covered by the applicable warranty.

Good Practice

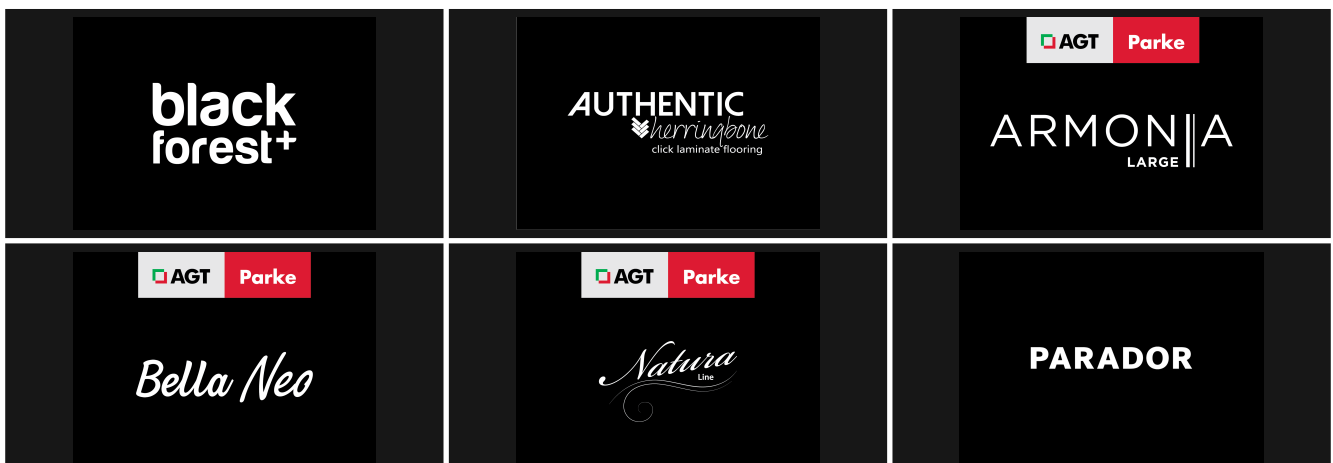
- Use the floor only in an area appropriate to its stated use class and product specification.
- Keep your dated proof of purchase and ask your authorised dealer or installer to register the installation through FINfloor's online warranty process.
- Do not install or use laminate in saunas, bathrooms or other areas prone to excessive water exposure unless the specific product documentation expressly permits that application.
- If a fault or unusual change is noticed, stop any treatment that could worsen it, retain the floor in its current condition and contact your authorised distributor promptly.
- Product-specific installation instructions, warranty terms and maintenance guidance take precedence over this general guide.

PLEASE NOTE

Laminate ranges differ in construction, use class, water-resistance performance and warranty coverage. This guide provides general care advice and does not replace the warranty card, installation instructions or technical information issued for the specific product installed.

FINfloor Laminate Collections

For care instructions and warranty information applicable to your floor, identify the exact FINfloor laminate range and décor shown on your invoice or packaging.



NEED CARE ADVICE?

Contact your authorised FINfloor distributor or visit www.finfloor.co.za for product information, installation instructions and warranty guidance.